

# Hive Active Heating

Welcome guide



# Hive Active Heating, the clever way to control your heating

## Organise your installation

Scratch off the panel and enter your voucher code at  
[hivehome.com/install](https://hivehome.com/install)



# Set your account up

All you need to do is create your account at [hivehome.com/register](https://hivehome.com/register) or download the Hive app and tap 'Create account' on the Login screen.

Download the Hive app:



On the day, a British Gas engineer will bring the Hive Hub and Receiver which makes up the full Hive Active Heating kit. Just hand them your thermostat and they will install it all for you.

## Here's what you'll need to have Hive Active Heating installed:

- A working gas central heating system
- An existing broadband connection with a spare Ethernet port connection
- An Android or Apple smartphone, or up to date web browser to control your heating remotely.



### **Need to return your Hive Active Heating kit?**

If for any reason you need to return your Hive Active Heating, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

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 **British Gas** innovation