

Hive Motion Sensor

User guide



Welcome to Hive

Your Hive Motion Sensor detects motion in your home, and sends you an alert. This guide tells you everything you need to know.

If you're new to Hive products, please see the user guide provided with your Hive Hub to set up your Hive account.

Getting started:

① Add your sensor

You can do this using your Hive app or the online dashboard.

Using the Hive app:

- Open the Hive app on your smartphone or tablet. You may be asked to log-in.
- Tap the **Menu** button and then **Install devices**, then follow the on-screen instructions.

Using the online dashboard:

- Log in to your Hive account at **hivehome.com**
- Under **Settings** select **Install devices**, then follow the on-screen instructions.

When prompted, pull the tab from the sensor case to start the pairing process.

The LED light on the front will begin to flash amber while it searches to find your hub.

Once your sensor appears on the screen, you can name it and press **Save** to complete setup.

② Choose a location

Find a place that has a good view of the area you want to monitor, as long as it's near enough to your Hive Hub or signal booster to stay connected.

- Aim for around 2-3m from the floor as any higher may leave blind spots below.
- Alternatively, you can rest the sensor on its side on a table or shelf, then you may not need to fix it to the surface.
- Your sensor can detect motion up to 5m away and has a 94° field of view when vertical.

The following might trigger a false motion alert:

- Direct sunlight hitting your sensor.
- Having a window in view (movement outside a window).
- Having a heat source in view (such as a hot air blower, a draughty window or an air conditioning outlet).
- Lots of post coming through a letterbox in view.

Remember: Pets can trigger your motion sensor. If you don't want this to happen try placing the sensor where pets won't be seen.

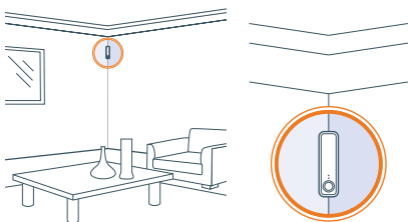
3 Fix it in place (optional)

If you'd like to check the signal before fixing your sensor in place, you can do this in the app or online dashboard under **Manage devices**.

When fixing the sensor in place, ensure there is enough space above to slide open the case for future battery replacement.

Using the adhesive strips:

- Peel strips from the backing paper and stick to either the back or the angled sides of the sensor depending on where you're attaching it.
- Wipe the area on the surface where the adhesive strips will be attached and make sure it's dry.
- Remove the backing from the adhesive strips so that you can firmly place the sensor on the surface.



Remember: Removing the provided adhesive strips from wallpaper or paint can leave marks on the wall.

Usage

Your Hive Motion Sensor is designed for indoor use only.

Battery

When your Hive Motion Sensor battery needs replacing we recommend replacing with 1 new **DURACELL** CR123A lithium battery. **Caution:** Keep battery away from children. If swallowed, consult a physician at once. Battery can explode or leak if heated, disassembled, shorted, recharged, exposed to fire or high temperature or inserted incorrectly. Keep in original package until ready to use. Do not carry batteries loose in your pockets or purse.

Maintenance

Remove the battery from your Hive Motion Sensor before cleaning and keep it away from water and other liquids at all times.

Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/support

If for any reason you need to return your Hive Motion Sensor, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

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Centrica Connected Home Limited declares that the radio equipment type MOT003 complies with Directive 2014/53/EU. Full declaration text available at: hivehome.com/compliance

Max. radiated power: <10 dBm.
Frequency: 2405 - 2480 MHz



To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

